

SEQ Environmental monthly

Complaints Register - Patons Lane

Record No.	Date	Nature of Incident (Env)	Mechanism of Incident (Environmental)	Incident Activity/Impact (Environmental)	Location	Incident Summary	How complaint was received	Action Taken
<u>11381</u>	31/05/2023 7:20 PM	Complaint	Waste management - material loading	Reject / Cancelled Load	B&D Recycling Patons Lane - MPC	Product quality complaint (80/20 soil) from McMahons Transport	E-mail	To be confirmed
<u>1577</u>	29/05/2020 10:00 AM	Complaint	Waste transport - to Bingo site	Air - odour	B&D Recycling Patons Lane	Odour complaint noted from CLC.	Other (e.g.Social media)	Investigation initiated, no source of odour on site.
<u>1340</u>	12/05/2020 11:30 AM	Complaint	Waste management - storage	Air - odour	B&D Recycling Patons Lane	Neighbour attended site to report odour within the local area.	Other (e.g.Social media)	Investigation completed with no source of odour on site detected.
<u>2315</u>	7/05/2019 12:29 PM	Complaint	Equipment - repair and maintenance	Noise - emissions	B&D Recycling Patons Lane	Complaint related to road works.	Other (e.g.Social media)	Issue discussed with CLC members during the consultation process.

Location: All Locations

Tuesday, 2 July 2024 2:16:04 PM (UTC+10:00) Canberra, Melbourne, Sydney by Lachlan Gadd